



# Lahej & Sultan Pest control Division profile



[www.lahejsultan.com](http://www.lahejsultan.com)

11/30/2020

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## INTRODUCTION TO THE LAHEJ & SULTAN GROUP OF COMPANIES

Lahej & Sultan(L&S) is an ISO 9001, 14001 & 45001 certified company.

Since its establishment in 1981, Lahej & Sultan (L&S) has been the leading service provider for the following services:

- **Cleaning Services**
- **Security Services**
- **Gas Distribution**
- **Gas Pipeline connection**
- **Pest Control**
- **High level Glass Cleaning & Rope Access services**

Under the guidance of its Chairman & Managing Partner, Mr.Hussain Sultan, the Company has been able to diversify itself into various segments of the services industry. We have our branches in Abu Dhabi, Sharjah & Ajman.

At Lahej & Sultan our first priority is always “Customer Satisfaction”. Our focus has always been to deliver our service beyond the customers’ expectations and this can be known from the long list of our loyal customers whom we have been serving for several decades.

Our sales teams have been trained to handle not only the sales requirement of the client, but to also handle the operational issues of the client – thus acting as a “One Point of Contact” for all their service requirements.

L&S has its own fleet of buses (120+) managed by transport in charge. The transport department ensures all staff logistics are co-ordinated and planned properly as reaching the sites all over the UAE on time is vital to our operations. We also have our own workshop with qualified technicians to ensure vehicles are serviced on time and are attended quickly should any breakdown happen on the road.

Having all materials and chemicals on site is crucial to carrying out our services. L&S has its own Central stores located in Jebal Ali ensuring all chemicals, materials, accessories needed are reordered on time and stored. Chemicals & materials needed on all sites are planned and distributed on sites. A record of all deliveries is maintained to ensure there is no misuse on sites. Our Maintenance team ensures machines received from sites are repaired & replaced on time without causing any inconveniences on the site.

As corporate leaders in our industry, we earnestly take the challenge to set high standards for our performance and deliver efficient and quality service to our clients.

At Lahej & Sultan, technology is used extensively to enhance our service capabilities and all our Office staff, Operations team including supervisory staff are connected to the network 24\*7 ensuring seamless transition and minimum disturbances to our operations even during lockdowns by working remotely or from home.

L&S Group employs more than 4,200 staff. They are our core strength and our pride. Looking after the welfare and needs of our staff has always been one of our top priorities. All our staff are housed in our company owned & managed four labour accommodations in Jebel Ali, DIP & Sharjah. Every quarter, 20 employees are chosen and awarded the Employee of the Quarter with cash award and certificate. We were one of the first few companies to launch the WPS system as we believe our staff should be paid on time.

All our staff are trained inhouse and through specialized 3rd party training for jobs which require specialized skills. In the unlikely event that a claim should arise all our staff are fully insured in respect of public liability, workmen's compensation and professional indemnity.



## ABOUT THE PEST CONTROL DIVISION

Lahej & Sultan has a professionally managed Pest Control Division, which has been operating since 1984 and is on the approved list of Pest Control Companies maintained by the Dubai Municipality Pest Control Section.

We use our experience to your advantage. The division head, Mr.V.V.Nayak, BSc (Zoology & Botany), has been in the pest control industry for the last 42 years and has previously worked in India, Oman & Bahrain.

All our pest control technicians are qualified and licensed by the Dubai Municipality Pest Control Section. We ensure that all insecticides used at site are safe, effective, non-staining and approved by the Dubai Municipality and Ministry of Environment.



Lahej & Sultan has always been committed to offer the best to its clients in terms of quality, price and the range of services offered.

The range of services offered includes:

- Disinfection Services
- General Pest Control
- Gel Treatment
- Vector Control Services
- Rodent Control Services

**For Safe, Sure and Professional Pest Control Services You Can Always Rely on Lahej & Sultan.**



# Our Services:

## Disinfection Service

We are approved as professional for disinfection treatment by Dubai Municipality. We offer complete disinfection treatment for commercial as well as residential properties. This service is mist spraying of disinfectant which is approved by Dubai Municipality. It kills 99% of Viruses & bacterial and keep you safe.



## General Pest Control Services

This Services covers major public health pests like cockroaches, bed bugs, black ants, silver fish, fleas, ticks, spiders and other crawling insects. It would mainly comprise of a thorough insecticidal spray at your premises particularly in all nooks & corners and other vulnerable places harboring the crawling insects



## Gel Treatment

Gel treatment is carried out only against infestation of roaches in selective areas. This treatment is especially for those clients who are averse to or do not like messy water-based spray. Although the treatment has a longer residual effect the process may be slow as the extermination of the roaches depends on the time taken by the roaches to feed on the gel applied.



## Vector Control Service

Vector Control Service is carried out mainly against mosquitoes and other flying insects such as houseflies, moths and can be controlled by following measure

- Larvicidal treatment
- Thermal fogging
- prophylactic spraying.



## Rodent Control Service

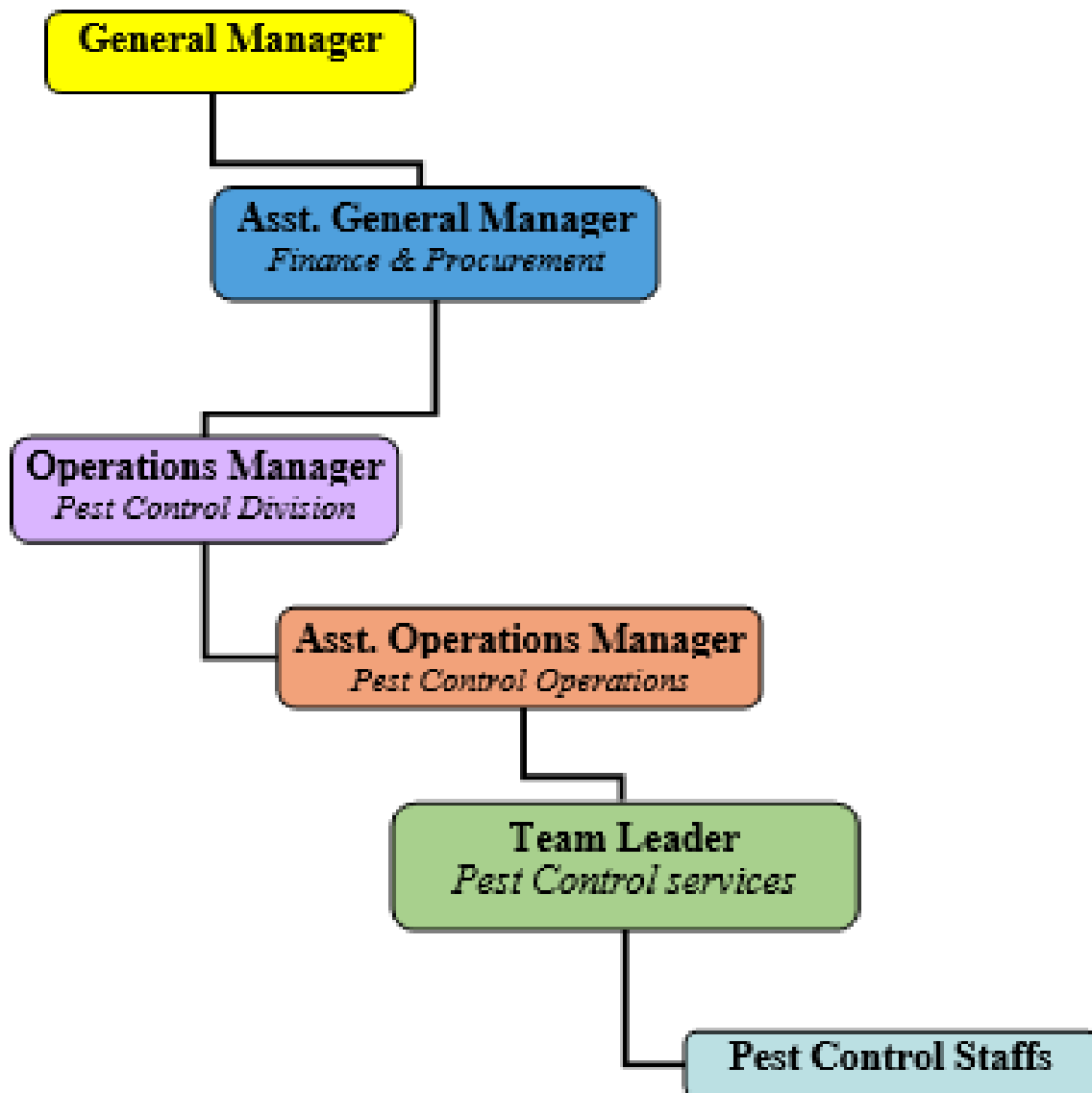
Rodent Control Service is carried out against infestation of rats and mice and the treatment would comprise of one or all of the following:

- A) Trapping - using mechanical or glue traps
- B) Caging – using meshed wire cages
- C) Poison Baiting - using bait station









## Organization Chart



## Client List

Client Name	Logo	Contact Person
<i>Al Futtaim Motors</i>		Mr Abdelkader Zekri
<i>Seddiqi Holdings</i>		Mr Muhammed Fazal Akbar
<i>Idama Facility Services</i>		Mr. Naveen Sequeira
<i>Lals Group</i>		Mr Hiroo Amarnani
<i>Akzo Nobel UAE LLC</i>		Mr Avishek Paul
<i>Puma Middle East LLC</i>		Ms Siobhan McGeever
<i>Bose UAE LLC</i>		Ms Sandra D'souza
<i>Albwardy Investment</i>		Mr Vijay Chotani

<i>Albwardy Investment</i>		Mr Vijay Chotani
<i>United Bank Ltd</i>		Mr Asad Siddiqi
<i>Modern Pharma Company</i>		Mr. Leonilo
<i>RHS Logistics</i>		Mr Ranjith
<i>Johnson &amp; Johnson</i>		Mr Franklin
<i>Merck Sereno M E</i>		Mr Rizaldy Reyes
<i>Al Naboodah Insurance</i>		Mr Bobby Nair
<i>Dubai Community Healthcare Center</i>		Ms Roohia Fikree

<i>Philip Morris Mgt Services</i>		Mr Malkeet Singh
<i>Axiom Telecom</i>		Mr Najeeb Mohammed
<i>Dubai Scholars Pvt School</i>	 DUBAI SCHOLARS PRIVATE SCHOOL.	Mr Herald
<i>Thomsun Supermarket</i>	<b>THOMSUN</b>	Mr Jacob Kurien



## **PLANNING METHODOLOGY**

### **Method Statement – against crawling insects**

#### **Work Task / Job: -**

Pest Control Service - against crawling insects

#### **Safety Equipment's Required: -**

##### ***Personal Safety (PPE)***

- 1) Gloves
- 2) Safety Shoes
- 3) Chemical Mask.

##### ***Job Safety***

- 1) Cautionary Board.

#### **Equipments Required: -**

- 1) Pressure Spray Pump
- 2) Gel Applicator.

#### **Chemicals to be used: -**

All Chemicals being used are low odour, non-staining, low mammalian toxicity and approved by the Ministry of Environment & Water and the Dubai Municipality.

#### **Work Procedure: -**

Prior to commencement of pest control, the client is advised of the following:

- a) To keep all the food items concealed.
- b) Not to enter the premises for a minimum of 4 hours after pest control has been done as the treated premises must be kept closed for that period of time.
- c) Vent out the air at least 30 minutes prior to occupancy of the premises.

**Pest control treatment would mainly comprise of:** Treatment inside the premises:

- a) Thorough insecticidal spray for the entire premises along the junction of wall and floor of each room, around the door and window frames and other vulnerable places harbouring the crawling insects particularly the cracks and crevices.
- b) Application of gel treatment inside the kitchen cabinets.



## Equipment & Tools used:



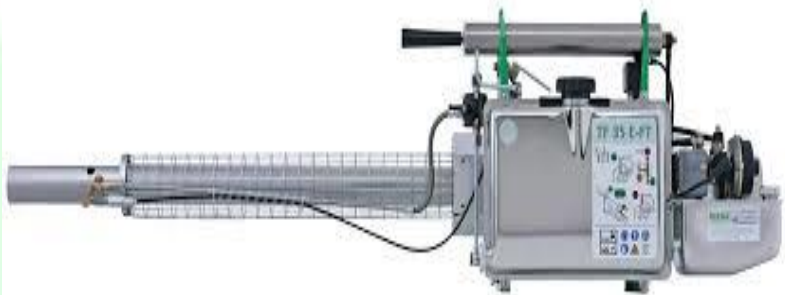
**Gel Applicator**



**Sprayer**



**Milwaukee Power Sprayer**



**Fogging Machine**



**Mouse Traps**

## HSE POLICY : Risk Assessment

**Ref.#** HSE-RA-001 Pest Control Service

**Account:** **Approver:** Nayak **Date Issued:** 01-January-2020 **Next Review:** 31-December-2021

**Describe the HSE Aspect:** Pest Control Service

**Equipment may be used:** Pressure spray pump, Gel applicator **Chemical may be used:** Delta S, Advion Gel.

**Who might expose to the hazard associated with this HSE aspect:**

Employee(s) ☒ Sub-contractor employee(s) ☒ Public ☐ Environment

HSE Hazards	Cleaning equipment / Material used	Potential impact on human and environment	Risk Evaluation			Over all Controls	Residual Risk		
			L	S	R		L	S	R
Using of chemicals	<ul style="list-style-type: none"> <li>Pest control chemicals</li> </ul>	Skin irritation / Inhalation / Ingestion	4	4	16	<ul style="list-style-type: none"> <li>Low pest chemicals are being used.</li> <li>PPE (gloves and face mask) are provided to the cleaners.</li> <li>Training is provided on the proper usage of the chemicals.</li> </ul>	5	1	5
Applying the chemicals	<ul style="list-style-type: none"> <li>Pressure spray pump</li> <li>Gel applicator</li> </ul>	Skin irritation / Inhalation / Ingestion	4	4	16	<ul style="list-style-type: none"> <li>Chemical is used only in accordance with the instruction provided by the manufacturer &amp; follow according to the ministry of environment &amp; water and dubai municipality.</li> <li>Chemical containers are labeled.</li> <li>A trained and certified technician wants to do the job.</li> <li>Not to enter the premises for a minimum of 4 hours after pest control.</li> <li>Vent out the air at least 30 minutes prior to occupancy of the premises.</li> </ul>	5	1	5
Storage & handling	<ul style="list-style-type: none"> <li>chemicals</li> </ul>	Risk of improper usage due to excessive storage of chemicals	4	4	16	<ul style="list-style-type: none"> <li>Chemicals containers are stored in a cool dry store room.</li> <li>Only required amount of the chemicals is provided to the site.</li> </ul>	5	1	5

HSE Hazards	Cleaning equipment / Material used	Potential impact on human and environment	Risk Evaluation			Over all Controls	Residual Risk		
			L	S	R		L	S	R
Disposable	• Empty containers	Environmental hazard	4	4	16	• Chemical containers disposed to dubai municipality environment protection and safety section.	2	1	2
Method Statement is required if risk is equal to / more than 5									

HSE Hazard	Rank	Rare / Very Low	Unlikely / Low	Moderate / Medium	Likely / High	Almost Certain / Very High
	Likelihood	Almost certain it will not occur	Not expected to occur	It could occur	Expected to occur	Almost certain it will occur
	Points	1	2	3	4	5
HSE Hazard	Rank	Rare / Very Low	Unlikely / Low	Moderate / Medium	Likely / High	Almost Certain / Very High
	Severity / Consequence	<ul style="list-style-type: none"> <li>First aid injury (one person), and / or</li> <li>Negligible negative environmental impact</li> </ul>	<ul style="list-style-type: none"> <li>First aid injury (more than one person), and / or</li> <li>Minor negative environmental impact without violating legal requirements</li> </ul>	<ul style="list-style-type: none"> <li>Hospitalization injury (one person) and no more than 3 days lost, and / or</li> <li>Reversible negative environmental impact without violation of legal requirements</li> </ul>	<ul style="list-style-type: none"> <li>Hospitalization injury (more than one person), and / or more than 3 days lost, and / or</li> <li>Reversible negative environmental impact causing a violation of legal requirements</li> </ul>	<ul style="list-style-type: none"> <li>Fatality or permanent disability injury (one or more person, and / or</li> <li>Irreversible negative environmental impact</li> </ul>
	Points	1	2	3	4	5

Risk Color Code:

Green: Low (1-4)

Yellow: Medium (5-12)

Red: High (15-25)

# TRADE LICENSE



اقتصاد دبي  
DUBAI ECONOMY



## رخصة تجارية Commercial License

### تفاصيل الرخصة / License Details

License No.	224564	رقم الرخصة
Company Name	MALIH LAHIJ ALBASTI & HUSSAIN MAHYOOB SULTAN AL JUNAIDY	اسم الشركة
Trade Name	LAHEJ & SULTAN CLEANING SERVICES & GENERAL MAINTENANCE CO.	الاسم التجاري
Legal Type	Partnership Company.	الشكل القانوني
Expiry Date	27/03/2021	تاريخ الإنتهاء
D&B D-U-N-S ®	552276735	الرقم العالمي
Register No.	44430	رقم السجل التجاري
Issue Date	28/03/1981	تاريخ الإصدار
Main License No.	224564	رقم الرخصة الأم
DCCI No.	10873	عضوية الغرفة

### الأطراف / License Members

Share / الحصص	Role / الصفة	Nationality / الجنسية	Name / الاسم	No./رقم الشخص
	Manager / مدير	Yemen / اليمن	محمد عبدالله عبدالرحمن عاطف	231906
			MOHAMED ABDULLA ABDUL RAHAMAN ATEFE	

### نشاطات الرخصة التجارية / License Activities

Building Cleaning Services	خدمات تنظيف المباني والمسكن
Public Health Pests Control Services	خدمات مكافحة آفات الصحة العامة
Building Maintenance	صيانة المباني
Electrical Fitting Contracting	أعمال التمديدات الكهربائية

### العنوان / Address

Phone No	971-4-3377999	تليفون	P.O. Box	6992	صندوق بريد
Fax No	971-4-3379794	فاكس	Parcel ID	373-9369	رقم القطعة
Mobile No	971-50-4588979	هاتف محمول			مكتب رقم 1 ملك شركة لاجح وسلمان لخدمات التنظيف والصيانة العامة - البرشاء الأولى

### الملاحظات / Remarks

تم نقل الموقع بتاريخ 8/2/2017  
تم حذف النشاط بتاريخ 3/5/2017

Print Date 04/05/2020 10:28 تاريخ الطباعة Receipt No. 0 رقم الإيصال

يمكنك الآن تجديد رخصتك التجارية من خلال الرسائل النصية القصيرة، أرسل رقم الرخصة إلى 6969 (دو/اتصالات) للحصول على إذن الدفع.  
Now you can renew your trade license by sending a text message (SMS). Send your trade license number to 6969 (Du/ Etisalat) to receive payment voucher.

وثيقة إلكترونية معتمدة وصادرة بدون توقيع من دائرة التنمية الاقتصادية. لمراجعة صحة البيانات الواردة في الرخصة برجاء زيارة الموقع [www.dubaided.gov.ae](http://www.dubaided.gov.ae)  
Approved electronic document issued without signature by the Department of Economic Development. To verify the license kindly visit [www.dubaided.gov.ae](http://www.dubaided.gov.ae)



## INSURANCE DETAILS



PUBLIC LIABILITY INSURANCE POLICY	وثيقة تأمين على المسؤولية العامة
WHEREAS the Insured by a Proposal and Declaration which shall be the basis of this Contract and deemed to be incorporated herein has applied to Qatar Insurance Co (hereinafter called "The Company") for the insurance hereinafter contained and has paid or agreed to pay the premium as consideration for such insurance.	حيث إن المؤمن له قد تقدم بطلب، بموجب اقتراح وإقرار، والذي سوف يكون الأساس لهذا العقد ويعتبر مضمناً فيه، إلى شركة قطر للتأمين (ويشار إليها فيما بعد بـ "الشركة")، حول التأمين المشار إليه أدناه وقد دفع أو وافق على دفع قسط التأمين كمتقابل لذلك التأمين.
The Company agrees, subject to the terms exceptions and conditions contained herein or endorsed hereon to indemnify the Insured against all sums which the Insured shall become legally liable to pay as damages consequent upon:	توافق الشركة، على أن تخضع تلك الموافقة للشروط والأحكام الاستثنائية المنصوص عليها في هذا العقد أو المصادق عليها بموجب هذا العقد، وذلك ليتم التأمين له مقابل جميع المبالغ التي سيصبح المؤمن له مسؤولاً عن دفعها قانونياً كآضرار مترتبة على ذلك.
a) Accidental death of or bodily injury to or illness of any person.	(أ) الوفاة العرضية أو الإصابة الجسدية أو مرض أي شخص.
b) Loss of or damage to property occurring during the period of insurance and caused by an accident	(ب) فقدان أو تضرر الممتلكات خلال فترة التأمين بسبب حادث:
(-) Happening in connection with the Business	(-) يحدث يتعلق بالأعمال.
(-) Arising through any defect in the premises ways works machinery or plant used by the Insured in the course of the Business	(-) ناشيء من خلال أي عيب في طريقة عمل ماكينات المبنى أو المعامل المستخدمة بواسطة الشركة أثناء سير الأعمال.
(-) Arising from or in connection with canteens social sports or welfare activities insofar as they are connected with the Business. This indemnity shall extend to any Committee for the time being of any such organization as though the Committee were the Insured	(-) ناشيء عن أو يتعلق بالنشاطات الرياضية الاجتماعية أو بنشاطات الرعاية الاجتماعية للمتصرف إلى الحد الذي تكون فيه هذه النشاطات متعلقة بالأعمال. ويمتد هذا التعويض إلى أية لجنة موجودة في الوقت الراهن تابعة لأية مؤسسة كما لو أن هذه اللجنة هي المؤمن لها.
(-) Arising from or in connection with first aid and fire and ambulance services insofar as they are connected with the Business	(-) ناشيء عن أو يتعلق بالإسعافات الأولية أو بخدمات الإسعاف إلى الحد الذي تكون فيه تلك الإسعافات الأولية أو خدمات الإسعاف متعلقة بالأعمال.
LIMIT OF INDEMNITY	حدود التعويض
Provided always that the liability of the Company for all damages in respect of or arising out of any one occurrence or series of occurrences consequent upon or attributable to one source or cause or original source or cause shall not exceed the sum stated in the Schedule as the Limit of Indemnity. In respect of any claim for which indemnity is granted by the policy the Company will also indemnify the Insured against all legal costs and expenses	مع مراعاة دائماً أن لا تتجاوز مسؤولية الشركة عن جميع الأضرار الناشئة عن أو المتعلقة بأية حادثة أو سلسلة من الحوادث المترتبة عن أو التي تعزى إلى مصدر واحد أو سبب واحد أو سبب أصلي أو مصدر أصلي، المبلغ المنصوص عليه في الجدول كحد للتعويض. وفيما يتعلق بأية مطالبة عن التعويض ممنوحة بموجب الوثيقة، سوف تعوض الشركة أيضاً المؤمن له مقابل جميع التكاليف والنفقات القانونية.
(-) Incurred with its written consent in the defence	(-) المتكبدة بموافقة الخطية في الدفاع عن أية مطالبة يتم التقدم بها

Policy No. P2/20/16-0704-003173







شركة التأمين  
QATAR INSURANCE COMPANY

ملحق [ ]	Annexure [ ]
اتفاقية تحكيم	Arbitration Agreement
خُزرت هذه الاتفاقية في يوم _____ بتاريخ 2020	this Agreement is made on the 01 <sup>st</sup> day of January 2020
بين كل من:	BETWEEN:
(1) شركة قطر للتأمين، برخصة تجارية رقم 205909 ص.ب. 4066، دبي، الإمارات العربية المتحدة (شركة التأمين)	(1) Qatar Insurance Co, Commercial Licence number 205909 of P.O. Box 4066, Dubai, United Arab Emirates (the "insurer"); and
(2) [أدرج اسم الشركة] (التي تزاوّل أصلها تحت اسم [أدرج اسم الشركة]) وهي [●] ومقرها في [أدرج العنوان] (الشركة).	(2) [M/s. Lahej & Sultan Cleaning Services](trading as M/s. Lahej & Sultan Cleaning Services ) P.O. Box 6992, Dubai, UAE, United Arab Emirates (the "company").
يشار إليهما مجتمعين بـ "الطرفين".	Collectively referred to as the "parties".
حيث إن:	WHEREAS:
(أ) حررت شركة التأمين وثيقة [ ] (رقم مرجع الوثيقة [●]) للشركة (الوثيقة).	(A) The insurer has issued a "[Workmen Compensation policy]" policy (policy reference no P2/20/16-0201-001841) to the company (the "policy").
(ب) اتفق الطرفان على إحالة النزاعات (على النحو الموضح أدناه) إلى التحكيم وفقاً للشروط المنصوص عليها أدناه.	(B) The parties have agreed to refer disputes (as defined below) to arbitration in accordance with the terms set out hereinafter.
وقد اتفق الطرفان على ما يلي:	IT IS AGREED as follows:
1- التفسير	1. Interpretation
1-1 ما لم يقتض السياق خلاف ذلك، يكون للمصطلحات التالية في هذه الاتفاقية المعاني الموضحة مقابل كل منها:	1.1 In this agreement, unless the context otherwise requires, each of the following expressions shall have the meaning set out opposite it:
الاتفاقية: يُقصد بها اتفاقية التحكيم الماثلة إضافة إلى ما يطرأ عليها من تعديلات أو تغييرات يتفق عليها الطرفان من حين لآخر خطياً.	Agreement means this arbitration agreement together with any variations or amendments to this agreement as may from time to time be agreed in writing by the parties;
مركز دبي للتحكيم الدولي: يُقصد به مركز دبي للتحكيم الدولي.	DIAC means the Dubai International Arbitration Centre;
النزاعات: يُقصد بها أي نزاع أو مطالبة تنشأ نتيجة هذه الوثيقة أو فيما يتعلق بها أو بموضوعها أو تفسيرها أو صياغتها أو تفسيرها أو أدائها أو استمرارها أو سريانها أو بطلانها أو عدم سريانها أو فسخها (بما في ذلك النزاعات أو المطالبات غير التعاقدية).	Disputes means any dispute or claim arising out of or in connection with the policy, or its subject matter, interpretation, formation, construction, performance, existence, validity, nullification, invalidation or cancellation (including non-contractual disputes or claims);
القواعد: يُقصد بها قواعد التحكيم لدى مركز دبي للتحكيم الدولي (وما يطرأ عليها من تعديلات من حين لآخر).	Rules means DIAC Arbitration Rules (as amended from time to time).
1-2 في هذه الاتفاقية، ما لم تنص على خلاف ذلك فإن الإشارة إلى:	2 In this Agreement, unless otherwise specified, references to:
(أ) "شهر" و "شهرية" و "سنة" وأي إشارة أخرى إلى الوقت فإنها تفسر بالإشارة إلى التقويم الميلادي.	(a) "month", "monthly", and "year" and any other references in time shall be construed by reference to the Gregorian calendar;
(ب) المواد والتمهيد والملاحق هي إشارة إلى المواد والتمهيد والملاحق الواردة في هذه الاتفاقية.	(b) clauses, recitals and schedules shall be references to clauses in and recitals and appendixes to this agreement;
(ج) يشمل المفرد على الجمع والعكس صحيح.	(c) the singular includes the plural and vice versa;
(د) تتضمن الإشارة إلى أحد الأنواع الإشارة إلى النوع الآخر.	(d) one gender shall include the other;
(هـ) يشمل مصطلح "الجهات" على الأشخاص والشركات والهيئات الاعتبارية والهيئات غير الاعتبارية.	(e) persons include individuals, firms, corporate bodies and unincorporated associations;
(و) "المفوض بالتوقيع" للجهة هو الشخص المفوض من تلك الجهة للقيام بعمل معين.	(f) a "duly authorised representative" of a person is a person who is authorised by that person to carry out a particular act; and
(ز) "خطياً" تعد إشارة إلى المراسلات عن طريق البريد العادي أو البريد الإلكتروني أو الفاكس.	(g) "in writing" are references to a communication by letter, e-mail or by fax.
1-3 تعد العناوين الواردة في الاتفاقية الماثلة للاسترشاد فقط ولا تؤثر على	1.3 The headings in this agreement are inserted for



## **CONTACT**

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